

19 - 20 June 2019 University of Manchester



Building your influence - The role of the smart sustainability leader

Dave Gorman, Director of Social Responsibility and Sustainability, University of Edinburgh

Janet Haddock-Fraser, Provost of MMU Cheshire & Professor of Sustainability and Management at Manchester Metropolitan University





- 13.15 Cambridge Sustainable Leadership Model (Janet)
- 13:30 Influencing and Managing Change (Dave)
- 13:45 Q&A
- 14:00 Breakout discussions (ALL)
- 14:40 Leadership skills and traits
- 15:10 COFFEE
- 15:35 Testimonials
- 15:45 Leadership context (Dave)
- 16:10 Plenary discussion



Welcome and Ground Rules



- Interactive
- Making choices
- Taking responsibility
- Mutual support

What is your 'why'? (groups of 2)



What Does Success Look Like for Us?



- You stay!
- You engage
- You come away with a better understanding of sustainability leadership theory
- You interact with other leaderships and assist each other
- You pick up some new ideas, techniques, theories and perspectives to try and apply
- You're tempted by the leadership course...





- 13.15 Cambridge Sustainable Leadership Model (Janet)
- 13:30 Influencing and Managing Change (Dave)
- 13:45 Q&A
- 14:00 Breakout discussions (ALL)
- 14:40 Leadership skills and traits
- 15:10 **COFFEE**
- 15:35 Testimonials
- 15:45 Leadership context (Dave)
- 16:10 Plenary discussion



Cambridge Sustainable Leadership Model



• [JANET slides here – TO INSERT]





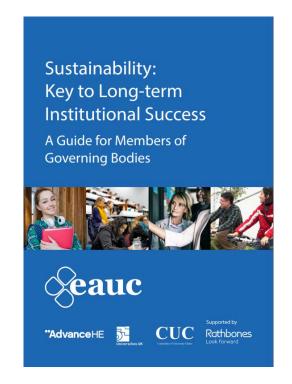
- 13.15 Cambridge Sustainable Leadership Model (Janet)
- 13:30 Influencing and Managing Change (Dave)
- 13:45 Q&A
- 14:00 Breakout discussions (ALL)
- 14:40 Leadership skills and traits
- 15:10 **COFFEE**
- 15:35 Testimonials
- 15:45 Leadership context (Dave)
- 16:10 Plenary discussion

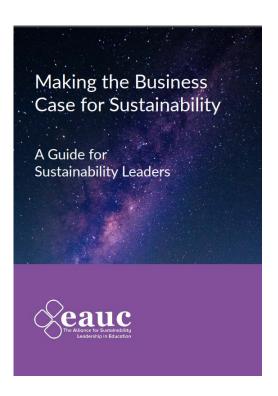


Influencing & Managing Change



- Two EAUC guides to help you influence strategic agendas
 - 1. Members of University Boards
 - 2. Sustainability Leaders







Sustainability key to institutional success



19 - 20 June 2019 University of Manchester



- Balances financial, social & environmental concerns
- Embodies systems thinking
- Focusses on the longer-term

> Delivers multiple business benefits





Ensures sustainable growth and safe-guards long-term investment value

Drives innovation and new forms of enterprise

Increases global competitiveness to attract staff, students and partners

Contributes to cost saving and efficiency of operations

Helps manage risks associated with supply chains and overseas operations

resilience

Improves the impact of research by addressing societal challenges

Meets expected values and practices of the most talented employees

Boosts income by meeting emerging funding priorities

Enhances reputation and relevance to attract sought after partners

financial resilience

societal impact

Delivers core mission to have a social impact by solving global challenges

Increases reputation and investment potential by 'doing the right thing'

Enhances community engagement and generates new partnerships

Builds social, cultural, economic capital in the local community

Promotes inclusive growth and equality in the institution and beyond

research + student outcomes

Attracts students from different places and backgrounds

Creates socially aware graduates who can solve complex problems

Enables students to have a positive impact and to study in a healthy, safe and inclusive environment

Improves teaching by providing a meaningful context for learning

Building the strategic business case



- Understand decision-making processes
- Set out your vision for success
- Engage key decision-makers
- Think through the risks
- Build evidence
- Communicate clearly and concisely



Managing change



Change looks like....

Differing Views in Reality e.g. Mintzberg



Emergent Strategy



Source: Mintzberg, Quinn & Goshal, 1998



Differing Ways to Think About Strategy



19 - 20 June 2019 University of Manchester



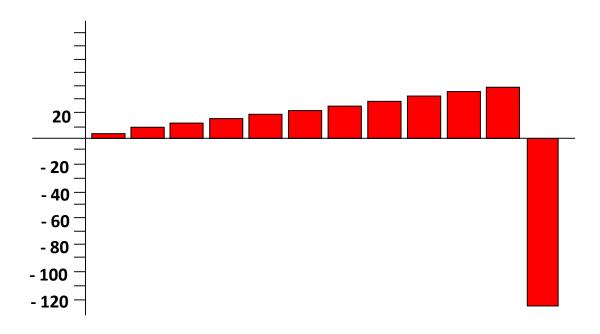
Perspectives on Strategy

| Perspective | Author(s) (Published) | Key Concept | Key Message | | |
|----------------------------|---------------------------|--------------------------|---|--|--|
| L | Henry Mintzberg (1978) | Emergent Strategy | Executives use unpredictability is used as a justification to avoid tough choices – "go-with-the-flow". | | |
| Michael Porter (1980) | | Competitive Advantage | Choose industry & unique competitive position. | | |
| 3. Prahalad & Hamel (1990) | | Core Competences | Capabilities with four traits determine competitive advantage. | | |
| 4. | Kim & Mauborgne (2005) | Blue Ocean Strategy | Create new & larger market space where no rivals, & enjoy benefits of lowest cost & highly differentiated. | | |

25/01/2014 © McDermott, 2014 2



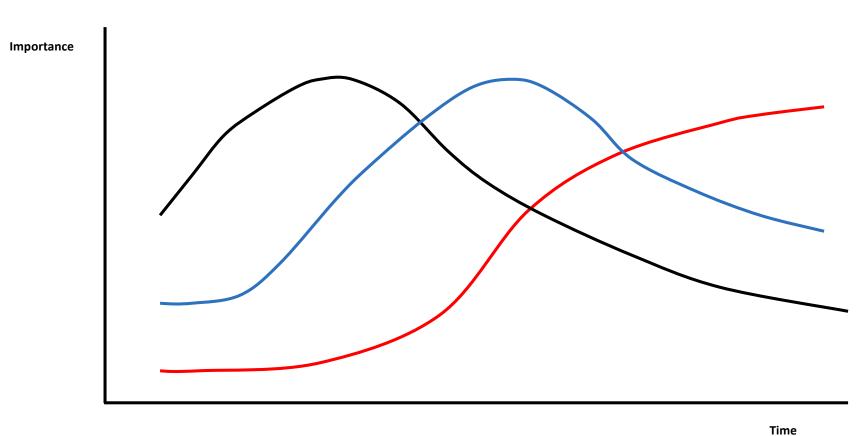
Predicting the future is a difficult and dangerous game..



"A turkey is fed for a 1000 days - every day confirms to its statistical department that the human race cares about its welfare 'with increased statistical significance'.

On the 1001st day, the turkey has a surprise."

Futures thinking -Three horizons



Horizon 1: Business as usual

Horizon 2: Breaking the mould – scanning, trends, emerging thinking

Horizon 3: New ways for a new world



Futures Techniques



 https://www.gov.uk/government /publications/futures-toolkit-forpolicy-makers-and-analysts

Key ingredients for managing change



- Understand the interests of key staff
- Create a sense of urgency, create a vision
- Anticipate objections
- Build consensus on common issues
- Find a senior champion
- Let leaders see things for themselves
- Leave time for ideas to soak in
- Humble leadership...
- Celebrate success!





- 13.15 Cambridge Sustainable Leadership Model (Janet)
- 13:30 Influencing and Managing Change (Dave)
- 13:45 Q&A
- 14:00 Breakout discussions (ALL)
- 14:40 Leadership skills and traits
- 15:10 **COFFEE**
- 15:35 Testimonials
- 15:45 Leadership context (Dave)
- 16:10 Plenary discussion





| 13:00 | Welcome ar | nd Introductions | (Dave/Janet) |
|-------|------------|------------------|--------------|
| | | | |

- 13.15 Cambridge Sustainable Leadership Model (Janet)
- 13:30 Influencing and Managing Change (Dave)
- 13:45 Q&A
- 14:00 Breakout discussions (ALL)
- 14:40 Leadership skills and traits
- 15:10 COFFEE
- 15:35 Testimonials
- 15:45 Leadership context (Dave)
- 16:10 Plenary discussion



Breakout discussions



(a) Sustainability leaders who have made progress and want to take the next steps and how to build organisation wide influence and support

OR

- (b) Building the culture of the future teams of 1- starting from scratch- how to develop institutional leaders and allies
- > Small groups (3-5 people)
- Each group needs at least one person who represents (a) or (b), people can chose to join a group regardless of if they are (a) or (b)



Breakout discussions, cont.



- Key questions:
 - ➤ Where is your organisation currently?
 - ➤ How useful are the governor and business guides? To what extend are you following the advice?
 - ➤ Alternative view points, ways to generate success?

25 mins then plenary discussion for 15 mins





- 13.15 Cambridge Sustainable Leadership Model (Janet)
- 13:30 Influencing and Managing Change (Dave)
- 13:45 Q&A
- 14:00 Breakout discussions (ALL)
- 14:40 Leadership skills and traits
- 15:10 **COFFEE**
- 15:35 Testimonials
- 15:45 Leadership context (Dave)
- 16:10 Plenary discussion



Sustainability leader traits and skills



• [JANET – SLIDES TO INSERT]





- 13.15 Cambridge Sustainable Leadership Model (Janet)
- 13:30 Influencing and Managing Change (Dave)
- 13:45 Q&A
- 14:00 Breakout discussions (ALL)
- 14:40 Leadership skills and traits
- 15:10 **COFFEE**
- 15:35 Testimonials
- 15:45 Leadership context (Dave)
- 16:10 Plenary discussion



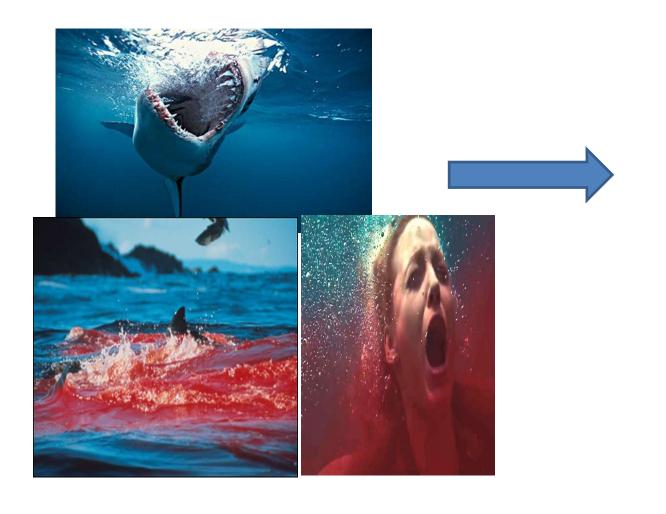


| 4200 | 1 A / | | | 1 1 1 | |
|---------------|----------------|--------|------|------------------|----------|
| 1 2 . () () | $1/1/\Omega$ | 1COMO | nn | Introd | LICTIONS |
| LJ.UU | $VV \subset I$ | ICUITE | allu | I II I I I I U U | luctions |
| | | | | | |

- 13.15 Cambridge Sustainable Leadership Model
- 13:30 Influencing and Managing Change
- 13:45 Q&A
- 14:00 Breakout discussions
- 14:40 Leadership skills and traits
- 15:10 Testimonials
- 15:25 Leadership context
- 15:45 Plenary discussion



Leadership Context- Red Ocean vs Blue Ocean





Blue Ocean Strategy...



Red Ocean Strategy

Blue Ocean Strategy

| Compete in existing market space. | Create uncontested market space. |
|--|--|
| Beat the competition. | Make the competition irrelevant. |
| Exploit existing demand. | Create and capture new demand. |
| Make the value-cost trade-off. | Break the value-cost trade-off. |
| Align the whole system of a firm's activities with its strategic choice of differentiation or low cost. | Align the whole system of a firm's activities in pursuit of differentiation and low cost. |



The Task...



- A choice leaders (that's you!) can either
- (a) form groups to discuss applying the technique to their own organisation OR
- (b) Gather into groups with one person volunteering to suggest a problem or issue they want advice on

(form groups you've not been in before)





June 2019 University of Manchester



| 1 | 7 | $\cdot \cap \cap$ | 11/0 | 0 0 100 0 | | 10400 | 4 |
|---|---|-------------------|------|-----------|-----|-------|----------|
| Т | 5 | :00 | vve | come | and | muro | ductions |

- 13.15 Cambridge Sustainable Leadership Model
- 13:30 Influencing and Managing Change
- 13:45 Q&A
- 14:00 Breakout discussions
- 14:40 Leadership skills and traits
- 15:10 Testimonials
- 15:25 Leadership context
- 15:45 Plenary discussion



Plenary discussion



Over to you...

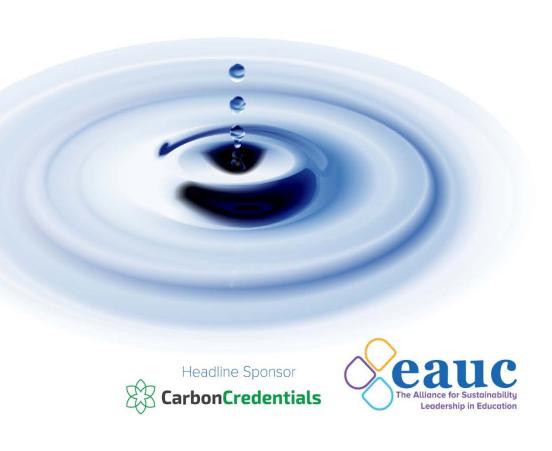
- Questions to Dave or Janet?
- Reflections on leadership and learning points
- Follow up you'd like to see?
- Things you plan to try/start/stop/continue?



INFLUENCE!

Inspiration and insight to change minds and policy

19 - 20
June 2019
University of Manchester



Don't forget to follow and tweet us @TheEAUC Join in the conversation using #Influence2019

