

Client Name and Contact Details	Nottingham Trent University Grant Anderson – Environmental Manager	
Contract Value:	£0	
Industry Sector:	Education/Public Sector	
Contract Dates:	Jan 2016 - Dec 2019	
Location:	Nottingham	

Brief Description of Work Carried Out

CDL collect the Universities redundant IT equipment. Collections are run as and when required from our four campus locations. CDL collect directly from each storage container and can also collect directly from departments if required. The University is also provided with an accurate record of items collected.

Key Achievements / Added Value

Collections are made from all four of our locations

Facility audited in October 2015

All relevant documentation/asset reports received in a timely fashion CDL also take care of secure destruction of back up media as part of the service

Key Challenges and How Overcame Them

As there is no regular collection schedule bookings from our different locations are made as and when required. One minor issue in the beginning from CDL's perspective was that PC base units had RAM/hard disks removed from equipment, this was resolved as part of the service includes data erase certification as part of the reporting process (or destruction if necessary).

Testimonials

CDL's service was a significant improvement for the University. When handling data sensitive equipment we need a company we can trust completely and CDL met this requirement. Their new facility in Runcorn is cutting edge and very professional.

The management information that CDL provide is accurate and timely allowing us to analyse and track our waste. CDL staff are always very friendly and professional - we would have no problem recommending them to others.

Relevant Evidence

Since January 2016 CDL have successfully completed 21 collections from our University.

NameGrant Anderson	Signature	rant Anderson
Dated 12/07/16		